

# Le Campagnard 87 : Maison d'Hôtes

*We want your stay with us to be as relaxing as possible, whether it's for one night as a stopover on your journey, or longer to give you a chance to explore our unique area. For your peace of mind about safety and security, these are the measures we have in force.*



## **Booking and preparation for your arrival :**

### ***Deposit Refund***

*Plans can change at the best of times so book with us knowing you can get your deposit back if you have to cancel (see below)*

### ***Choose your meals***

*If you wish you can select your choices for meals in advance – use our website form or telephone your order before you arrive*

## **On arrival**

*Easy parking right outside our Reception so you can unload and load your luggage immediately*

*Secure storage for bicycles; off-road parking for cars and motorbikes*

### **At Reception**

*Our reception area can accommodate 4 clients plus staff under current social distancing measures – please ring the bell and wait to be admitted*

*Hydroalcoholic gel is available in an automatic dispenser for you to use at check-in*

*Wearing a mask inside our premises is optional for visitors – we will greet you wearing a face visor*

*We will give you your room key, offer help with your luggage, and escort you to your room*

### **In your Room**

*After guests check out all rooms are left vacant for a minimum of 24 hours and thoroughly ventilated before all surfaces are then cleaned and sanitised*

*Bedding and towels are placed in rooms only after cleaning and sanitising have taken place*

*Liquid soap dispensers in each shower/bath room are sanitised before your arrival*

*The electric kettle, cups for hot drinks, glasses for cold drinks and a bottle of fresh chilled water are freshly-cleaned before your arrival*

*Towels, wrapped bars of soap and sachets of shower gel, sachets of tea, coffee, sugar and milk are placed in your room in appropriate numbers for each person booked for one night. Staff will explain the procedure for extra supplies if your stay is longer*

### **Rubbish and Waste Products**

*A closed waste bin is placed in each shower/bath room so that that all waste can be placed inside the plastic bag in this bin*

*The WC must not be used to dispose of anything apart from the toilet paper provided*

## **Your Bath/Shower Room**

*Sanitary bags are already available in each shower/bath room for soiled hygiene products. Please use these to dispose of any masks or gloves that you may have been wearing and place them in the covered bin.*

*Containers for recycling are placed on the landing outside your room – please use them to dispose of clean plastic, card, paper or glass*

## **Common Areas**

*The landing outside your room can accommodate 4 clients plus staff under current social distancing measures*

*The staircase can accommodate only 1 person moving in any direction so it is impossible to pass another person*

*The Dining Room can accommodate up to 14 clients plus staff under current social distancing measures. A table is allocated for each room and is placed a minimum of 2 metres from adjacent tables*

*Your meal will be brought to you at your table*

## **Checking Out**

*Please make sure that you have packed all your belongings*

*Please leave all bedding, towels, cups & glasses in place, whether you have used them or not*

*Please place any clean recyclable products in the recycling bins on the landing*

*Please close the door and hand the key in at Reception*

*Balance payments can be made by card; cheque or cash - staff will explain the hygiene procedure for whichever method you choose to use.*

## **Our COVID - 19 Cleaning and Disinfection Schedule**

*We use products in accordance with the standards published by the Environmental Protection Agency. (i.e. they not only eliminate germs, bacteria and viruses, including coronavirus, but also respect the integrity of nature by not emitting toxic substances).*

### **All Areas- cleaned twice daily**

<i>Door handles</i>	<i>Keys</i>
<i>Waste and recycling bins</i>	<i>Switches</i>
<i>Hair dryer</i>	<i>Handrails</i>

### **Rooms & Bath/Shower Rooms – cleaned before each arrival**

<i>Bedside tables</i>	<i>Wall heaters &amp; Fans</i>
<i>Dressing Tables</i>	<i>Window sills and handles</i>
<i>Kettles; cups; tray and spoons</i>	<i>Hangers and wardrobe</i>
<i>Water bottles; glasses; tray</i>	<i>Curtains</i>
<i>Taps</i>	<i>Showers and bath</i>
<i>Soap dispensers</i>	<i>Washbasins</i>
<i>Shower curtains and doors</i>	<i>Toilet</i>